

Arab Republic of Egypt
Ministry of Transport
Maritime Transport Sector

قطاع النقل البحري
MARITIME TRANSPORT SECTOR
(MTS)



User Guide

2010

Official Website of
Egyptian Maritime Transport Sector

www.mts.gov.eg

Index

First : Introduction	3
Second : Aim of Establishing the Website	4
Third : Website Main Data	5
Fourth : Website Contents	
(1) 1. Introducing the sector	6
(2) 2. Offered Services	6
(3) 3. Investment Guide	9
(4) 4. Maritime Legislations	9
(5) 5. Maritime Ports	9
(8) 6. Sector's Agenda	10
(9) 7. News	10
(10) 8. Documents	10
(11) 9. Statistics	10
Fifth : Contacts	11

First: Introduction:

Maritime Transport occupies an actual vital role of Egyptian economy, which is the main strategic aim for the policy adopted by the Maritime Transport Sector that mainly contribute in most economic activities that foresee a better future of Egypt. Maritime Transport is the spine of all other different sectors of industry, agriculture, trade and export.

It is clear from the uniqueness of the geographical location of Egypt, as the Mediterranean Sea, Red Sea and Suez Canal made Egypt a crossing-line of international trade, through which Egyptian civilization and personality is formed.

If we looked accurately at one of the factors of maritime transport, which is shipping lines, we would find that they greatly contribute in the Import and Export Subsystem. In addition, they help in achieving the state's revenues, which strengthens its economy and allow it to openness to international trade.

The Maritime Transport Sector contributes in activating Egypt's foreign trade, creating resources and new job opportunities and developing the current cadres through improving the performance of the maritime transport subsystem constituents in order to be up to international competition.

Access to the international market of maritime transport is not only in ports but also in all maritime transport subsystems. This occurs from the new concept of maritime transport as one of the chains of multimodal transport and the concept that ports are crossing and added-value gates and that they are not stores or warehouses, in addition to the concept arising from understanding Egypt's location and that its ports are not for its good only but for the goods of the world as a whole.

The objective of caring for ports whether by developing existing ports or establishing new ports is to make these ports supporting and contributing in the development in various fields. The state is coping with modern technology in making ports among the 5th generation capable of facing the furious international competition and attracting investment in order to be used in e-management in everything concerning management, organization, work and development in ports. The Maritime Transport Sector is the pioneer in applying e-commerce in Egyptian ports, especially Damietta, El-Sokhna and Alexandria Ports as a start for generalizing them in all Egyptian ports.

Second: Objective

From this prospective, the idea of establishing an official website for the Egyptian Maritime Transport Sector has emerged to serve the largest scale of dealers in this vital field. The website covers the activities of the Egyptian maritime transport, which are more than 50 activities. For example and not for reckoning the interactive services are sector's agenda, latest news, investment guide in maritime transport field in Egypt, results of vessel control committee, database of international and Egyptian companies operating in maritime transport field, including a group of statistics, studies and analysis, in addition to several important and beneficiary information. The second part of this document shed light on the most important services that are offered by the sector's official website.

Third: Main Data

Website Name : Egyptian Maritime Transport Sector

Website Address : www.mts.gov.eg

Website Languages : Arabic and English (full versions)

Establishment Date : 1st of January 2006

Number of Visitors : **7898698** starting from 1st of January 2007 until 1 May 2010

Number of Offered Services

Interactive Services : 9

Informative Services : 5

Technology used in implementing Website

: Microsoft Visual Studio.Net 2008
 XML & XSL
 Oracle 11g database
 Macromedia Flash MX 2004
 Macromedia Dreamweaver MX 2004
 Adobe Photoshop CS2ME&CS4
 Adobe Illustrator CS2
 Adobe InDesign CS_ME

Controlling the Website :Controlling dynamic data application through Administration Modules, such as (News – Agenda – Vessel Traffic Daily Statement – Operating Authorities in Maritime Transport ...etc)

Number of employees in EMDB :59 specialized entities

Number of employees working on Website implementation :27 engineers
 and technicians

Number of Servers : 15 servers

Fourth: Website Contents

1. Introducing Website:

This part handles introducing the sector through the main objectives and tasks and internal and external relations whether in authorities and organizations inside or outside Egypt, in addition to the most important activities of maritime transport. It also includes introducing the most important works of departments affiliated to the sector and affiliated maritime authorities; such as Alexandria Port Authority, Port Said Port Authority, Damietta Port Authority, Red Sea Ports Authority and the Egyptian Authority for Maritime Shipping Safety

2. Offered Services:

Services are the basic idea of establishing this website, hence concentrating on this part is through two kinds of services (interactive and informative)

Steps followed to implement the offered service:

- i. Receiving the order electronically
- ii. Auto response to confirm receiving the order
- iii. Means of obtaining services:

It is done through contacting the client on behalf of the concerned authority to confirm the order and review the required data. As soon as all conditions are fulfilled, the service is obtained by one of the following means of payment:

Means of Payment:

- Paying and receiving through the Shipping Company
- Paying and receiving through visiting EMDB affiliated to the Sector

A. Interactive Services:

It is done directly through website to facilitate the procedures for the dealers with the Egyptian maritime transport field. Hence, the average user can fill the application of the service that he wants. He would receive a response within two working days maximum determining the receiving date and the required expenses when arriving, as the website offers seven interactive services, including

(A.1) Citizen's Complaints:

Citizens are received and their demands are studied and replied, in addition to guiding and instructing them to the competent authorities. Inquiries and complaints are received, studied and transferred to the officials, in addition to following up the officials status in treating the transferred problems to reply to citizens in their concern.

Fourth: Website Contents

A. Interactive Services:

(A.2) Vessel Daily Traffic in Egyptian Commercial Maritime Ports

The browser of this part may identify the daily vessels coming and departing from and to all Egyptian commercial maritime ports, including vessel name, call guide, vessel type, tonnage and affiliated shipping line and other beneficiary data for dealers in ports authorities. These data are processed (entry – edit – delete) from any computer connected to the internet. This is implemented on daily basis directly from ports, on the condition that the user has a privilege on this profile.

(A.3) License Application for Practicing Maritime Works

The application is received electronically. The license is prepared and received as soon as all conditions declared on the website are fulfilled.

(A.4) Establishing Application a Specialized Port

The application is received electronically. Procedures are taken in different departments (some of which through the internal network of the sector), as soon as all conditions declared on the website are fulfilled.

(A.5) Registering an Investment Application

The application is received electronically. The procedures are taken as soon as filling the application and fulfilling all conditions declared on the website.

(A.6) Suggestions on behalf of clients

The suggestion is received electronically. Then, it is submitted to the competent department and receive the reply for it and inform the sender of the reply if necessary within three working days no more.

(A.7) Vessel Control Committee

Vessels carrying strategic goods are guided through the results of the decisions of a special committee for vessel guidance on a daily basis. This service is beneficiary for all holding companies and shipping agents working on serving these vessels in arriving to the specified ports on behalf of this committee, in order to take the necessary procedures before the arrival of the vessel. It is worth mentioning that more than a year ago, all faxes and telexes that were sent to the holder, agent, port and other competent authorities of vessel arrival have been ignored and replaced by using the website, with easy retrieval of previous data. In addition, these data are processed (entry – edit – delete) from any computer connected to the internet. This is implemented on daily basis directly from ports, on the condition that the user has a privilege on this profile.

(A.8) Prepared and Detailed Reports

The application is received electronically for the prepared reports. The client's application is fulfilled as soon as received by EMDB during the official working hours. As for the detailed reports, according to the desire of the client, they are prepared and replied to during a period of not more than two working days.

(A.9) Purchasing Periodical Publications

The application is received electronically. The preparation and delivery of the application as soon as the client arrive to the headquarters of EMDB during the official working hours.

Fourth: Website Contents

B.Informative Services

(B-1) Authorities Working in Maritime Transport

It is a free database allowing users to search for companies working in the field of maritime transport and its services whether Egyptian or international in an easy and effective way, such as (vessel holders, bookers, importers, agencies, shipyards...etc)

(B-2) Training Courses

It aims at spreading different training courses in the maritime transport field in order to habilitate and deepen special experience in the maritime labor working in the shipping market with an efficient way, where the name, period and summary of the importance of the training course is displayed, in addition to the required qualifications to join the equivalent course. The training courses are divided according to the authority working on the training operation.

(B-3) Related Websites

This part handled the websites related to the maritime transport on all levels (local, Arab, regional, international ...) classified according to the different specialties in this field, in addition to the Egyptian Governmental Gateway Website, investment, Data Banks, Statistics and International Organizations...etc.

(B-4) Egyptian Automated Identification System (EAIS)

This system works through connecting the receiving devices to the maritime ports and connecting them with EMDB network. It transfers a live picture of vessels calling at maritime ports and crossing pure territorial waters in order to follow-up and analyze its movement. All these data take place automatically in a short period of time that does not exceed one minute (through a special program that is not accessed by general users as these are strategic information), while constant picture are published twice daily in Egyptian maritime ports on the sector's official website, where the vessels' location in maritime ports that the system been added to appear. As for the direct system, the authorized authorities only can access and review these data, such as (marine forces, office of the Minister of Transport, Maritime Safety Authority, Search and Rescue, Maritime Ports Authorities, ...etc). This is done through the networks connected to it and to EMDB headquarters, as it contains all central databases.

(B-5) Shipping Agency Tariff

This service includes the price lists received from the companies operating in the field of maritime transport and its related activities. The website presents the search in the list of agents in Egyptian ports, Suez Canal traffic, and ministerial decrees regulating the tariffs of Egyptian port services .

Fourth: Website Contents

3. Investment Guide:



This part concentrates on the extent of providing great investment opportunities in the maritime transport in general and maritime commercial ports in specific, which aims at raising the Egyptian economy and crossing to the safe side. This lies through a detailed presentation of the strategic objectives, available investment opportunities in the Maritime Transport Sector in general and Commercial and Specialized Maritime Ports Authorities. All this is handled in a way clarifying the means of acting when taking any serious and profitable investment decision, through filling an investment application, which is available on the website.

4. Maritime Legislations:



The importance of maritime legislations lies in being the representative of the regulating infrastructure of maritime transport activities in general. Hence, all kinds of legislations are concerned with whether local or international, as light is shed over (international, regional, mutual, ...) maritime agreements, considering Egypt's status of each agreement on the local and international levels, in addition to presenting a collected index of Egyptian maritime legislations regulating laws and decisions of Egyptian maritime transport works since 1980 until 2005, including (President's decisions, Prime Minister's decisions, ministerial decrees, authority's decisions, ...etc). All details related to these legislations are provided through a database in EMDB, which the client can access directly through the available interactive services on the website, in addition to befitting from all presented services from EMDB.

5. Maritime Ports



This part handles the most important characteristics of 15 Egyptian commercial maritime ports through listing the available port characteristics, berth potentials and storage areas and other details that clarifies the importance of these port as a part and parcel of the Egyptian Maritime Transport System, in addition to presenting the most important characteristics of the 45 Egyptian specialized ports (Petroleum – Mining – Tourist – Fishing).

Fourth: Website Contents

6.Sector's Agenda

It allows covering the most important maritime internal and external events (Arabic and English versions), considering that these data are processed (entry – edit – delete) from any available computer with an active internet line, on the condition that the user has a special access privilege of this profile. Most departments enter daily news related to the sector and affiliated authorities, especially the public relation department, technical office, secretary of the sector's head. Hence, they are all revised on behalf of the concerned in EMDB, where news is accurately revised and linguistically and informatively corrected, in order to avoid repetition and guarantee its accuracy and translation, in addition to completing the incidents related to the entered agenda.

7.News

The main objective is the most important news on the local and international (Arabic and English Version), as the most important navigation conferences locally and internationally are being notified of, in addition to the most important international and Arab news, considering that these data are processed (entry – edit – delete) from any available computer with an active internet line, on the condition that the user has a special access privilege of this profile. Most departments enter daily news related to the sector and affiliated authorities, especially the public relation department, technical office, secretary of the sector's head. Hence, they are all revised on behalf of the concerned in EMDB, where news is accurately revised and linguistically and informatively corrected and then they would be transferred to the translation department to publish the English version.

8.Documents

Achieving the transparency principle, the status of the 5th Plan is followed up step by step, as it is rarely provided for internet users, in addition to the most important studies implemented within the framework of the set plans in order to improve maritime transport.

9.Statistics

Accurate and efficient statistics lead to right and clear indicators. Hence, it is extremely concerned in details in addition to presenting the most important statistics (maritime commercial fleet, maritime units, maritime labor, casualties and pollution, Suez Canal traffic, ports traffic including exports and imports and container traffic, in addition to the number of different types of vessels calling at Egyptian ports, ...etc).

Fifth: Contacts

Maritime Transport Sector Leadership



Telephone	: 3631-484 / 2119-484 (03)
Fax	: 2096-484 (03)
Address	: 4 Ptolemy Street – Eastern Gate 21514 Alexandria - Egypt
E-mail	: mmt@idsc.net.eg
Website	: www.mts.gov.eg